

High Tech Heretic Why Computers Dont Belong In The Classroom A

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Education in the United States: the Pre-university Years

The Communications Toolkit P. H. Longstaff 2002 A toolkit of basic principles to help those in business, industry, law, and other professions deal with a constantly changing communications sector. Although telephone, cable, broadcast, print, and Internet companies are changing at a fantastic rate, the fundamentals of communications, networks, and competition have remained constant. This book provides the tools necessary to build lasting, flexible strategies to survive and grow in these times of transition. Whether you are a business executive, lawmaker, policy analyst, industrialist, stock analyst, lawyer, or judge, these tools will help you to solve real problems right away. The toolkit contains six tools -- essentially ways to view the workings of the communications sector from a larger, more inclusive perspective. The tools draw on knowledge and concepts from communications, engineering, biology, business, and law. Tool #1, New Building Blocks, presents the big picture of the communications sector. Tool #2, Networks, develops the fundamental parts and processes found in all networks. Tool #3, Competition and Cooperation, presents the basic characteristics shared by most processes in which two or more entities compete or cooperate to obtain a scarce resource. Tool #4, The Three Visions of Convergence, sorts out the many things people mean when they say "convergence." Tool #5, Convergence Theology, shows how people's faith (or lack of it) in convergence influences their predictions for the future. Finally, Tool #6, Concentration/Diversity, focuses on the forces that drive things together and those that pull them apart. The book also discusses how the tools can be used to understand and influence public policy issues.

Indexers and Indexes in Fact and Fiction Hazel K. Bell 2001-01-01 Bell examines the history of the index and the depiction of the indexer (from diffident drudge to frankly insane) in both fact and fiction. A fascinating look at a previously little-considered element of the book.

A Guide to Child Health Michaela Glöckler 2013-09-19 This acclaimed guide to children's physical, psychological and spiritual development is now available in a fourth revised edition. Combining up-to-date medical advice with issues of development and education, this is a definitive guide for parents. This is the book for anyone who has ever wanted a deeper understanding of their children's illnesses, or sought a more holistic approach to children's health. As well as comprehensively covering medical issues, it also discusses parenting techniques, education, spirituality and play -- a truly integrated approach to all aspects of raising healthy children in the broadest sense. The authors have over 20 years' experience treating children at Herdecke Hospital, Germany, which is run using anthroposophical principles. The fourth edition includes updates on treatments for tonsillitis, croup, sunstroke and headlice. The section on vaccinations includes the latest recommendations including measles, meningococcal and HPV. There is also a new section on electromagnetic pollution, including mobile (cell) phones.

Cheering for Self James Vass Jr 2003-05-01 This book is a study of UW men's basketball fans during the 2001-2002 season and explores their proclivity to 'cheering for self' during basketball events. The term 'basketball event' is used rather than 'basketball game' to make clear that everything connected to and seen, heard, or experienced before, during and after a basketball game is included. The actual game itself is only part of the 'basketball event. An undercurrent runs throughout this participant observation mini-ethnography dealing with access, and the relative quality of that access, to basketball events being affected by ones age, class, race, and gender. The prominent role of advertising in shaping basketball events and helping to construct fans as consumers of products (both commercial and institutional) during the process of cheering for self is central to this idea. Cheering for self is the activity engaged in by individual fans after they find things to identify or connect with through personal investment. Fans cheer for self indirectly. Fans cheer for the team that they identify with. Through the process of cheering for self while attending the basketball event people are taught how to become fans, to consume a UW product--the basketball event and to consume advertisers' products. People have a tendency to spend their entire life trying to impress others.

The Internet Playground Ellen Seiter 2005 The Internet Playground argues that contrary to the promises of technology boosters, teaching with computers is very difficult. Ellen Seiter points out that the Internet today resembles a mall more than it does a library. While children love to play online games, join fan communities, and use online chat and instant messaging, the Internet is also an aggressive marketer to children and, as this book argues, an educational boondoggle.

Distance Education D Lamont Johnson 2003-06-30 Learn to assess and assure the quality of university-level distance education classes! Now that many colleges and universities have embarked on significant distance education curricula, an overview of the state of the art is necessary. This valuable collection looks at distance education through a varied set of critical lenses to examine how distance education classrooms can affect students' attitudes and behaviors, the use of—and attitudes toward—group projects in online courses, the effects that the use of technology has on the relationship between student and teacher, and a great deal more! Distance Education: Issues and Concerns: provides concrete recommendations for enhancing the distance education experience shows the relationship between learning styles, enrollment, and retention in Internet-based courses, and makes recommendations to help ensure student success highlights the importance of conducting small-scale usability studies for instructional Web sites examines the advantages of using handheld computers and mobile phones in teacher education emphasizes the importance of good teaching, no matter what kind of technology is in use provides an overview of the drawbacks and benefits of distance education and a plan for quality control examines the steps taken by one graduate program to ensure continuing improvement of its online courses offers a number of ways to develop a comprehensive quality control system that addresses development, delivery, and evaluation presents a basic cost-income model for electronically delivered instruction provides a social constructionist framework for online learning looks at the challenges that laboratory experience courses present in a distance education context, and shows how remote lab use could work in several engineering disciplines describes a successful hybrid online graduate class designed to help administrators increase their technical competencies and more!

Learning Experience Design Donald Clark 2021-11-03 How can I create in-person learning that engages people? How can I build digital learning that is effective? How can I develop learning content that can be used remotely and ensure that the learning sticks? Learning Experience Design has the answers to all these questions and more. This book is a practical guide for all learning and development (L&D) professionals. It covers everything from what learning experience design (LXD) is, the role of the L&D professional in LXD, and what the main areas to consider when designing learning are including emotion, attention, memory, engagement, enjoyment, transfer, practice and learning retention. It includes practical advice for all areas of learning design including text, graphics, audio, visual, simulations, AR/VR, question and social design. There is also essential guidance on instructional design, UX (user experience) design and how to design effective learning analytics. The final part of the book covers design thinking, blended learning and discussion of LMSs (learning management systems), LXPs (learning experience platforms) and LRSs (learning record stores). With examples, tips, case studies and advice throughout, this is an invaluable book for anyone wanting to make an impact with their learning design and ensure knowledge, skills and performance improvement.

John Rosemond's New Parent Power! John Rosemond 2001-09-12 Combining John Rosemond's most popular works "Parent Power" and "The Six Point Plan" in one volume, this is the complete parenting philosophy of one of America's foremost experts in the field. This new edition contains updated and revised material and joins the content of both of the original books.

Rhetorical Delivery as Technological Discourse Ben McCorkle 2012-01-19 According to Ben McCorkle, the rhetorical canon of delivery—traditionally seen as the aspect of oratory pertaining to vocal tone, inflection, and physical gesture—has undergone a period of renewal within the last few decades to include the array of typefaces, color palettes, graphics, and other design elements used to convey a message to a chosen audience. McCorkle posits that this redefinition, while a noteworthy moment of modern rhetorical theory, is just the latest instance in a historical pattern of interaction between rhetoric and technology. In Rhetorical Delivery as Technological Discourse: A Cross-Historical Study, McCorkle explores the symbiotic relationship between delivery and technologies of writing and communication. Aiming to enhance historical understanding by demonstrating how changes in writing technology have altered our conception of delivery, McCorkle reveals the ways in which oratory and the tools of written expression have directly affected one another throughout the ages. To make his argument, the author examines case studies from significant historical moments in the Western rhetorical tradition. Beginning with the ancient Greeks, McCorkle illustrates how the increasingly literate Greeks developed rhetorical theories intended for oratory that incorporated “writerly” tendencies, diminishing delivery’s once-prime status in the process. Also explored is the near-eradication of rhetorical delivery in the mid-fifteenth century—the period of transition from late manuscript to early print culture—and the implications of the burgeoning print culture during the nineteenth century. McCorkle then investigates the declining interest in delivery as technology designed to replace the human voice and gesture became prominent at the beginning of the 1900s. Situating scholarship on delivery within a broader postmodern structure, he moves on to a discussion of the characteristics of contemporary hypertextual and digital communication and its role in reviving the canon, while also anticipating the future of communication technologies, the likely shifts in attitude toward delivery, and the implications of both on the future of teaching rhetoric. Rhetorical Delivery as Technological Discourse traces a long-view perspective of rhetorical history to present readers a productive reading of the volatile treatment of delivery alongside the parallel history of writing and communication technologies. This rereading will expand knowledge of the canon by not only offering the most thorough treatment of the history of rhetorical delivery available but also inviting conversation about the reciprocal impacts of rhetorical theory and written communication on each other throughout this history.

Multisensor Data Fusion David Hall 2001-06-20 The emerging technology of multisensor data fusion has a wide range of applications, both in Department of Defense (DoD) areas and in the civilian arena. The techniques of multisensor data fusion draw from an equally broad range of disciplines, including artificial intelligence, pattern recognition, and statistical estimation. With the rapid evolut

Education, Dialogue and Hermeneutics Paul Fairfield 2011-01-20

An Education System Worthy of Malaysia Bakri Musa 2003-01-01 Malaysia's highly centralized and tightly controlled system of education fails in educating and integrating the young. It is also ill suited for a plural society. Instead of the present rigid and uniform system, the writer calls for one that is flexible and diverse, but with a core of commonality. There should also be private sector participation to provide competition and spur innovation. Achieving this requires radically changing the ministry of education from one obsessed with strict top-down command, to a more democratized model with power and responsibilities delegated to the periphery. The minister is less a drill sergeant barking out orders to his raw recruits but more of a symphony conductor coaxing the best out of his skilled musicians. The reforms suggested here will make Malaysians fluently bilingual in Malay and English, science literate, and mathematically competent, as well as foster a common Malaysian identity.

Lisa Murphy on Play Lisa Murphy 2016-05-16 Discover why playing is school readiness with this updated guide. Timely research and new stories highlight how play is vital to the social, physical, cognitive, and spiritual development of children. Learn the seven meaningful experiences we should provide children with every day and why they are so important.

Future Of Distance Education D. D. Aggarwal 2007

Interdisciplinary Research Allen F. Repko 2016-03-31 The Third Edition of Interdisciplinary Research: Process and Theory offers a comprehensive and systematic presentation of the interdisciplinary research process and the theory that informs it. Authors Allen F. Repko and Rick Szostak illustrate each step of the decision-making process by drawing on student and professional work from the natural sciences, social sciences, humanities, and applied fields. Designed for active learning and problem-based approaches as well as for more traditional approaches, the book now includes more examples from real student research projects and adds more tables and figures to enliven the discussion.

Handbook of Technology Management in Public Administration David Greisler 2006-11-15 All organizations, whether for profit, not for profit, or government, face issues of information technology management. While the concerns involved may differ from organization to organization, the principles of good information technology management remain the same. Using a compilation of articles on various topics relating to technology management, Handbook of Technology Management in Public Administration addresses the management, implementation, and integration of technology across a wide variety of disciplines. The book highlights lessons learned to assist you in solving contemporary problems and avoiding pitfalls. It discusses the creation of innovative paradigms, new boundaries, diversity frameworks, and operational breakthroughs emanating from technology. It also raises questions about the productivity, violence, and intrusions of technology into the personal, organizational, and social environments as we move forward. This book identifies the potential ethical, legal, and social implications of technology from electronic signatures to genetic screenings to privacy interventions to industrial applications. It raises issues, problems, and concerns arising from technology and its effects on nurturing or nullifying the foundations of life and liberty in a constitutional democracy. With the development of new tools and techniques, technology promises to make organizations more productive and efficient. Handbook of Technology Management in Public Administration identifies effective technology management approaches while balancing the repercussions of technological growth.

Using ICT in Primary Mathematics

Bob Fox 2014-03-05 First Published in 2000. Routledge is an imprint of Taylor & Francis, an informa company.

The New Six-Point Plan for Raising Happy, Healthy Children John Rosemond 2013-02-05 Renowned and respected family psychologist John Rosemond blames child-centered parenting books from recent decades for creating a generation of dependent, often defiant children. He sets the record straight in The New Six-Point Plan for Raising Happy, Healthy Children, an updated version of his highly successful book published more than fifteen years ago. Booms in technology and mass media have created significant changes in society in the last two decades. The text in this revised book has been thoroughly updated to reflect today's society, yet the foundation of Rosemond's timeless and effective approach remains constant. He encourages families to return to tried-and-true, fundamental parenting truths that people did naturally before the "new science of parenting": * Parents aren't their children's friends; they are their leaders. * Parents are at the center of a family-not kids. * Your marriage must come before your children. Each chapter includes easy-to-relate-to questions from parents, which Rosemond answers with both common sense and a sense of humor. For families feeling overwhelmed by competing advice about parenting, this book will ground them with logical, proven approaches to the most significant challenges parents face today. From issues such as self-esteem and discipline to television and chores, this straightforward guidance will facilitate a return to parent-centered families where children are raised into responsible adults.

Recapturing Technology for Education Mark Gura 2005 Despite significant investment of funds, time, and effort in bringing computers, the Internet, and related technologies into our classrooms, educators have turned their back on these new power tools of the intellect. School is the last remaining institution to keep 21st Century technology at arms distance. How can technology be used to enrich and enhance traditional approaches to instruction? How does it move teaching into new territory? What actions need to be taken in order to successfully transform our schools to effective, technology-supported learning environments? Why has this happened and what can be done to reverse it? Recapturing Technology for Education answers these questions. It re-establishes the legitimacy and urgency of tapping technology to make our schools relevant and effective once again. This book explores the reasons why educators have resisted making the leap to a technology-supported brand of teaching and learning, and it will provide an education worthy of 21st Century children. Includes: Interviews and quotes of experts in the field, References, reviews, and recommendations of free resources available to educators. Written for both education professionals and lay persons, it will also be useful to all who are interested in understanding Instructional Technology and unleashing its potential to positively impact.

Essays on Various Topics Eric Schiltz 2015-02-23 This book of essays is a hodgepodge of topics. It contains essays on education, ethics, animal rights, Common Core State Standards, and government, among others.

Critical Essays in Music Education MarveleneC. Moore 2017-07-05 This volume of essays references traditional and contemporary thought on theory and practice in music education for all age groups, from the very young to the elderly. The material spans a broad range of subject areas from history and philosophy to art and music, and addresses issues such as curriculum, pedagogy, assessment and evaluation, as well as current issues in technology and performance standards. Written by leading researchers and educators from diverse countries and cultures, this selection of previously published articles, research studies and book chapters is representative of the most frequently discussed and debated topics in the profession. This volume, which documents the importance of lifelong learning, is an indispensable reference work for specialists in the field of music education.

PC Mag 2001-05-08 PCMag.com is a leading authority on technology, delivering Labs-based, independent reviews of the latest products and services. Our expert industry analysis and practical solutions help you make better buying decisions and get more from technology.

Handbook on Information Technologies for Education and Training Heimo H. Adelsberger 2002 Information Technologies for Education and Training have gained increasing attention and significance in the past decade. Accordingly, the availability of an enormous amount of information sources through the Internet, the technological progress in the ICT sector, and an increasing flexibility in organizations and enterprises have accelerated the information and knowledge growth in our society. Knowledge and Lifelong Learning have become critical success factors for the long-term positioning on the global market. Recent mergers of globally distributed enterprises show that knowledge has to be available and transferable within a short time frame. Global, flexible, and service-oriented organizations need highly qualified employees. These trends also show the rapidly growing significance of new aspects of basic and further education. Traditional education, ending with a graduation, will be complemented by a lifelong learning process. Every individual is required to continuously learn new and changing knowledge. Consequently, the support of learning processes through innovative technologies becomes an elementary component of every educational level. The Handbook is a comprehensive guide for researchers and practitioners working with Educational Technologies. Its overall goal is to enable the reader to gain a deep understanding of past, current, and future research and applications in the field of Educational Technologies. It will provide a reference source for both practitioners and researchers in the enterprise and educational sector. From a research perspective, the reader will gain an in-depth understanding of complex theories, strategies, concepts, and methods of Educational Technologies.

Life Stories: A Guide to Reading Interests in Memoirs, Autobiographies, and Diaries Maureen O'Connor 2011-08-23 Memoirs, autobiographies, and diaries represent the most personal and most intimate of genres, as well as one of the most abundant and popular. Gain new understanding and better serve your readers with this detailed genre guide to nearly 700 titles that also includes notes on more than 2,800 read-alike and other related titles. • A list of subjects and suggested "read-alikes" accompany each title • Appendixes cover awards, websites, and resources • Detailed indexes provide further points of access

Imagining the Internet Janna Quitney Anderson 2005 In the early 1990s, people predicted the death of privacy, an end to the current concept of 'property,' a paperless society, 500 channels of high-definition interactive television, world peace, and the extinction of the human race after a takeover engineered by intelligent machines. Imagining the Internet zeroes in on predictions about the Internet's future and revisits past predictions--and how they turned out. It gives the history of communications in a nutshell, illustrating the serious impact of pervasive networks and how they will change our lives over the next century.

Human-Centered Information Fusion David Lee Hall 2010 Information fusion refers to the merging of information from disparate sources with differing conceptual, contextual and typographical representations. Rather than focusing on traditional data fusion applications which have been mainly concerned with physical military targets, this unique resource explores new human-centered trends, such as locations, identity, and interactions of individuals and groups (social networks). Moreover, the book discusses two new major sources of information: human observations and web-based information. This cutting-edge volume presents a new view of multi-sensor data fusion that seeks to address these new developments, explicitly considering the active role of a human user/analyst. Professionals become knowledgeable about the key inputs into this innovative information fusion process, including traditional sensing resources (S-space), dynamic communities of human observers (H-space), and resources such as archived sensor data, blogs, and dynamic news reports from citizen reporters via the Internet (I-space).

Handbook of Research in the Social Foundations of Education Steven Tozer 2011-07-05 Parts one and two of this volume present the theoretical lenses used to study the social contexts of education. These include long-established foundations disciplines such as sociology of education and philosophy of education as well as newer theoretical perspectives such as critical race theory, feminist educational theory, and cultural studies in education. Parts three, four, and five demonstrate how these theoretical lenses are used to examine such phenomena as globalization, media, popular culture, technology, youth culture, and schooling. This groundbreaking volume helps readers understand the history, evolution, and significance of this wide-ranging, often misunderstood, and increasingly important field of study. This book is appropriate as a reference volume not only for scholars in the social foundations of education but also for scholars interested in the cultural contexts of teaching and learning (formal and informal). It is also appropriate as a textbook for graduate-level courses in Social Foundations of Education, School and Society, Educational Policy Studies, Cultural Studies in Education, and Curriculum and Instruction.

Opening Minds Simeon Hein 2002 New discoveries in physics combined with a greater awareness of extra-ordinary phenomena all around us challenge our traditional beliefs. Research into resonant viewing crop circles and extraterrestrials shows our world to be vibrant, multidimensional, and full of mystery.

Evaluation in Distance Education and E-learning Valerie Ruhe 2009-01-01 With the rapid proliferation of distance education and e-learning courses, the need is growing for a comprehensive, professional approach to evaluating their effectiveness. This indispensable book offers a road map to guide evaluation practice in these innovative learning environments. Providing practical, step-by-step guidelines and tools for conducting evaluation studies—including how to deal with stakeholders, develop surveys and interview protocols, collect other scientific evidence, and analyze and blend mixed-methods data—the work also features a template for writing high-quality reports. The "unfolding model" developed by the authors draws on Messick's influential assessment framework and applies it to program evaluation. Two case studies of actual programs (a distance learning course and an e-learning course) demonstrate the unfolding model in action.

Encyclopedia of Computer Science and Technology Harry Henderson 2009-01-01 Presents an illustrated A-Z encyclopedia containing approximately 600 entries on computer and technology related topics.

Electronic Learning Communities Issues and Practices Sorel Reisman 2003-04-01 This book focuses on electronic learning communities created through the development and use of the Internet for instruction and training. The chapters focus on philosophies, background, reviews, technologies, systems, tools, services, strategies, development, implementation, research, and guidelines for implementers, and each illustrates the chapter theme with a detailed example of best practices.

The New Handbook of Research on Music Teaching and Learning Richard Colwell 2002-04-18 The original Handbook of Research on Music Teaching and Learning was published in 1992 by Schirmer Books with the sponsorship of the Music Educators National Conference (MENC) and was hailed as "a welcome addition to the literature on music education because it serves to provide definition and unity to a broad and complex field" (Choice). This new companion volume, again with the sponsorship of the MENC, will take into account the significant changes in music education in the intervening years. This second volume involves the profession's ...

Internet Research Ned L. Fielden 2001-01-01 To many people, the use of computers and the Internet as research tools is not a new concept. To others, though, computers are a relatively recent if necessary addition to their research toolkit. A lack of experience presents many difficulties for first-time users and others with limited computer know-how. This work, a second edition to the acclaimed Internet Research: Theory and Practice provides useful information for anyone who wants to broaden the range and scope of their research tools or anyone who wants to increase their knowledge about what is available electronically. The author discusses the following: basic methods of research using Internet protocols, Internet history, techniques for online searching, research theory and suggestions for maximizing results, mechanisms helpful in distinguishing good from bad or mediocre information, and ways for individuals to improve their research skills. Also included is an expanded discussion of Internet search engines and their operation, issues in scholarly communication and other emerging matters, and an enlarged and updated bibliography.

Understanding the Global Dimensions of Health P.B. Mansourian 2008-02-15 -The editor and his contributors are prestigious in the global health community, many holding positions as affiliated with the World Health Organization. Also, Gunn is a head of the Society for Humanitarian Medicine. -Will appeal as a high level policy book in public health and health courses.

The Digital Hand, Vol 3 James W. Cortada 2007-11-06 In The third volume of The Digital Hand, James W. Cortada completes his sweeping survey of the effect of computers on American industry, turning finally to the public sector, and examining how computers have fundamentally changed the nature of work in government and education. This book goes far beyond generalizations about the Information Age to the specifics of how industries have functioned, now function, and will function in the years to come. Cortada combines detailed analysis with narrative history to provide a broad overview of computing and telecommunications role in the entire public sector, including federal, state, and local governments, and in K-12 and higher education. Beginning in 1950, when commercial applications of digital technology began to appear, Cortada examines the unique ways different public sector industries adopted new technologies, showcasing the manner in which their innovative applications influenced other industries, as well as the U.S. economy as a whole. He builds on the surveys presented in the first volume of the series, which examined sixteen manufacturing, process, transportation, wholesale and retail industries, and the second volume, which examined over a dozen financial, telecommunications, media, and entertainment industries. With this third volume, The Digital Hand trilogy is complete, and forms the most comprehensive and rigorously researched history of computing in business since 1950, providing a detailed picture of what the infrastructure of the Information Age really looks like and how we got there. Managers, historians, economists, and those working in the public sector will appreciate Cortada's analysis of digital technology's many roles and future possibilities.

Class Warfare J Rochester 2002-12-01 Class Warfare: Besieged Schools, Bewildered Parents, Betrayed Kids and the Attack on Excellence offers a first-hand account of the Great American Education War being waged from coast to coast, including the reading wars, math wars, testing wars, and other schoolyard scuffles reported almost daily by the nation's media. Martin Rochester takes the reader on a field trip that begins with his own upper-middle class suburban school district in St. Louis and then moves on to inner-city locales and some of the best private schools, in showing how "pack pedagogy" has steamrolled parent resistance in promoting disasters such as whole-language, fuzzy math, multiple intelligences theory, teacher-as-coach, the therapeutic classroom, and all the other latest fads found in today's schools. A college professor, Rochester became deeply involved in public education as a result of his children's misadventures in the classroom. After several years of trying to improve the status quo as a dogged volunteer, he graduated from involved parent to informed critic of a system in which "progressive" educators continue to assault the techniques of traditional schooling (ability-grouping, grades, homework, etc), allow nonacademic diversions to crowd out academic study, and subordinate a commitment to excellence to an obsession with "equity." As a result of his experiences, Rochester concludes that all children are being victimized, not only the most gifted, but especially "average" students and those lower achieving kids whose needs are now supposedly driving the entire curriculum. Martin Rochester began as a concerned parent and wound up creating a fever chart of what is wrong in our nation's classrooms.

Speaking of Information Rory Litwin 2010-02 "A compilation of quotations originally collected for the 'Quotes of the Week' section of Library Juice, an electronic magazine that dealt with philosophical and political dimensions of librarianship"--Provided by publisher.

High-tech Heretic Clifford Stoll 1999 Argues that students are missing out on learning fundamental skills because of the emphasis on becoming computer literate.

New Directions in Reference Bryon D. Anderson 2012-12-06 Design and deliver traditional reference services in new and innovative ways Librarians work in an environment of constant change created by new technology, budget restraints, inflationary costs, and rising user expectations. New Directions in Reference examines how they can use new and innovative methods to design and deliver traditional reference services in a wide range of settings. The book's contributors relate first-hand experiences in libraries large and small, public and academic, and urban and rural dealing with a variety of changes, including virtual reference, music reference, self-service interlibrary loan, e-mail reference, and copyright law. Change isn't new to libraries but the accelerated pace of change is. Traditional lines that have existed between library departments have been erased and traditional notions about general and specialized reference services have been reconsidered. New Directions in Reference documents how librarians are re-thinking their roles and responsibilities to keep pace with the ongoing process of evolution that borders on revolution. New Directions in Reference examines: the skills needed to manage and evaluate virtual reference services the basics of modern copyright law and the Digital Millennium Copyright Act (DMCA) the changes in users, sources, and modes of access in music reference services the use of interlibrary loan management software that allows patrons to request, track, and renew borrowed materials online the "Ask-A-Librarian" e-mail reference service the Government Printing Office and government information online and much more! New Directions in Reference also includes case studies involving the new Martin Luther King Jr. Library in San Jose, California, and the impact of

Personal Digital Assistants (PDAs) in providing references services for medical libraries. This important book is an essential professional resource for public, academic, and special librarians, especially those providing reference services.

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